



*We exist to transform infrastructure for a healthy, thriving planet*

# Valve Expertise at Your Service

Many once-robust maintenance departments have been reduced to skeleton crews as companies pursue greater efficiency at a lower cost. Maximizing productivity, minimizing downtime, and maintaining a safe work environment—all while losing valuable internal expertise to automation, outsourcing, and employees reaching retirement age—is a major challenge for managers.

You can protect both your investment in equipment and your personnel with **Expert Field Maintenance and Repair** from Armour Valve. Our factory-trained and certified technicians are experts in servicing our products and deliver the highest quality of maintenance and repair, every time.

*Automation, outsourcing, and the retirement of experienced personnel present a critical challenge to managers.*



## Expert Field Maintenance and Repair

Our factory-trained and certified service technicians provide expert on-site repair and maintenance of our valves. We work to your schedule and offer after-hours and emergency service for your most critical needs. We also deliver an integrated training and awareness program, working with your maintenance personnel to strengthen their valve expertise.

For more information about how Armour Valve can help you to extend product life and simplify materials planning, contact [CustomerCare@armourvalve.com](mailto:CustomerCare@armourvalve.com).

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## Put Our Experience to Work for You

Whether you are preparing for a scheduled shutdown or require emergency response, you can rely on Armour Valve's specialists to service your critical equipment. A Customer Care representative works with you to identify the services and materials required to ensure that each service call is a success.

Customers using our integrated training and awareness program have seen significant increases in valve repair success; in some cases by as much as 40%.

## Our Complete Range of Customer Care Services

Armour Valve offers a range of complimentary and preferentially-priced services to valued customers. To find out if you qualify for our Customer Care program, contact us at [CustomerCare@armourvalve.com](mailto:CustomerCare@armourvalve.com).

| Service                             | Complimentary | Fee-for-Service | Overview   |
|-------------------------------------|---------------|-----------------|--|
| Annual Valve Health Check           | X             |                 | Visual inspection to identify signs of wear and options for improving operation and extending service life.    |
| Materials Planning Support          | X             |                 | Recommendations for spare parts stocking and reorders.   |
| Fixed-Price Contracts               | X             |                 | Fixed-price contracts for guaranteed stock/availability.   |
| Hands-On Valve Training             |               | X               | Hands-on instruction in valve inspection, disassembly, parts replacement, seat refacing, reassembly, and more. |
| Shutdown Lockbox                    |               | X               | A lockable box of Conval valves and parts to ensure a smooth shutdown.   |
| Conval Service Tool Kit             |               | X               | Complete kits for servicing each Conval CLAMPSEAL® valve size code.  |
| Comprehensive Repair and Testing    |               | X               | Restoration and testing of entire skids of valves and parts in fully-equipped, ISO 9001 repair shop.           |
| Expert Field Maintenance and Repair |               | X               | Field repair and shutdown support service delivered by factory-trained and certified service technicians       |



# Armour Valve

[www.armourvalve.com](http://www.armourvalve.com)

ISO 9001 Certified

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